

Minutes
Community Health Services Board
Library Conference Room
July 2, 2014 – 5:15 PM
Regular Meeting

I. CALL TO ORDER AND ROLL CALL –

Tim Joyce called the HSB special meeting to order at 5:19 pm. Board members present: **Kristin Carpenter** (arrived at 6:25pm), **David Reggiani**, **Tim Joyce**, **Bret Bradford** and **Tom Bailer**.

A quorum was established.

CCMC staff present: **Tiffany Varnadoe**, CFO.

II. COMMUNICATIONS BY AND PETITIONS FROM VISITORS

- **Guest Speakers** – None
- **Audience Comments**

Darrel Olsen, 1103 Lake Avenue ~ I am pleased and delighted to see the credentialing of Dr. Gear on the Agenda, I hope it is for a permanent position. We need a year round doctor and we need to bring back our medical dollars to our community. Patients like and want to see their same doctor regularly. Our community has a lot to offer, a great ski hill, swimming pool, hiking, schools and hopefully soon our Cordova Center. We have it all, but we do not have a consistent provider. The Cordova Center and a doctor who lives here will only enhance our quality of life in Cordova. So I'm hoping that Dr. Gear is and has accepted a permanent position. He's an excellent provider and our family has always sworn by him and I know quite a few members of the community who do also. Thank you.

Altana Hamilton, 701 Lake Avenue ~ Dr. Gear was Mom's doctor for the time he was here. In November of last year we almost lost her for ten days she was in and out, we were able to keep her here which was huge. She had been to five different hospitals and always wanted to stay here. In May we lost her, we were very fortunate to be able to have him here as a doctor. He met with us daily, we couldn't have asked for anyone better. That's the kind of provider that we need here for continuity of care, to be able to keep the dollars here and to keep a provider here in town. I just want to say that we really need to get a provider here that is permanent and year round. Thank you.

Chris Hamilton, 701 Lake Avenue ~ I'm here to give testimonials to the wish that Dr. Gear could be offered a position here in Cordova and if he's willing to accept it. I'm really impressed with Dr. Gear. I saw what he did with Altana and Darrell's mom; he gave her an extra six months of life. Anyway, last year I was down in Washington I wound up in the hospital for two days and had what seemed like every test that a hospital can do performed on me they couldn't find out what was wrong. I came back up here and came to the clinic for an unrelated matter and brought up the issue from Washington to Dr. Gear. He went through about five years of my medical records and noticed that every time I came in the hospital my blood pressure was high. He suggested going on a low dose blood pressure medication and since doing that my blood pressure has gone down and I'm doing a lot better. My main point here is to give testimonial to Dr. Gear, not only do I think that he's a great doctor and the other aspect is that he likes it here, he enjoys Cordova. I think this is an opportunity knocking and it's time to open the door and see what's available and maybe offer him a position. Thank you very much.

Randy Robertson, City Manager ~ I just wanted to go on record and publicly express my appreciation for these two (Sean McCallister and Susan Humphrey Barnett), we took them up today for the first time to see the products of the money that they donated. So I want to publicly go on record and say Thank you. I think this is a game changer for Cordova and we talked about the possibilities of the future too. They've been very kind, I appreciate it. Thank you.

Melissa Brooks, 6.5 Mile ~ I haven't spoken before but I'm your Nurse Practitioner, I've been here since September. I think having another provider here year round would be great it would really round out our team. And I'm just looking forward to what we can do in the future with that. If there is a moment in the future that you as the Health Service Board or as the community would like to know what a Nurse Practitioner does I would be happy to tell you about it. For our purposes it is a very similar job, I write prescriptions, do x-rays, and look at labs. I don't know that we have expressed to our community that we have someone who lives here, and I am here. I would be happy to be involved in some kind of an awareness campaign while we look for the next piece to our puzzle to really complete our team. Thank you.

III. CONFLICT OF INTEREST – None

IV. APPROVAL OF AGENDA

M/Reggiani S/Joyce move to approve the agenda.

Upon voice vote, Motion passes 5-0.

V. APPROVAL OF CONSENT CALENDAR

Minutes from the April 2, 2014 Regular Meeting

Minutes from the May 7, 2014 Special Meeting

M/Joyce S/Reggiani move to approve the Consent Calendar.

Upon voice vote, Motion passes 5-0.

VI. REPORTS AND CORRESPONDENCE

• **Administrator's Report**

Susan Humphrey Barnett, Providence Anchorage ~ You'll notice our Administrator is not here, I wanted to inform you that Theresa Carte did resign today. We have reached out to Stephen Sundby who is on vacation right now and asked him if he could be our Interim Administrator while we look for a new one. We will use the same process as we did last time which would be a series of interviews. The leadership team at the hospital would be one interview panel, we would want the full health services board or a subset thereof whichever you deem appropriate to be another interview panel, and if we have one of our medical directors here at the time we do interviews that person would be on the interview panel. And then the final recommendation after the panels have made their choices would go to the City Council for final approval. That would be the process.

Sean McCallister, Providence Anchorage ~ Primarily around Physician recruitment, that's a hot topic. And thank you to those from the community vocalized that during the Public Comments. We realize that this is a huge priority, perhaps the number one priority for the community to recruit and retain a permanent physician who would reside here in Cordova. And therefore round out the offering of medical providers. So we know the importance of it, it's critical and certainly we haven't delivered on that, that was a commitment that we made and even though we've put a great deal of focus on that we have not succeeded in that area to this point. So we're ready to renew our focus and start it fresh. Just as an update, Dr. Blackadar is coming this weekend to do a site visit and interview at the hospital and we'll see how that goes this weekend. And Dr. Bejes who has provided locums work here and we have done some negotiating with around the permanent position and opportunity here will be returning toward the end of the month to do another two week locum stint at the hospital. I think he's very serious about talking through a permanent opportunity; his personal circumstances are such now that he's in a better position to do so. And then Dr. Gear, we will reopen communications with him, he is scheduled to do some more locums work here and certainly we'll put a great deal of effort and energy into opening the communication line with him around a permanent opportunity. We want to work with all of you when we recruit a physician, largely it's selling the community to the provider and certainly Cordova speaks for itself.

Carpenter ~ I was just wondering if you could walk us through a little bit of the process of how physicians get recruited. What happens at the Providence Anchorage level, what happens here and how do those two things work together? I don't have a great understanding other than we're counting on the package of Providence and the Administrator to wave your magic wand and bring us a physician. What are the steps that you all go through?

Susan Humphrey Barnett ~ So, Providence has a Physician recruitment department which is located in Portland, they recruit for all five states that Providence has facilities in. They pretty much use every avenue. They get people coming out of residencies across the U.S., they reach out through the AMA and the specialty associations. And the two that are responsible for Alaska will be here to meet with Sean in the next two weeks.

Sean McCallister ~ Certainly we'll push for them to physically come to Cordova during their Alaska tour. These are folks that haven't spent a lot of time in Alaska, so of course it's important that they know the lay of the land, and they kind of understand the dynamics and the culture in Alaska and especially in our smaller communities. We're also recruiting for providers in some of the small communities like Seward, and have faced similar challenges around retention.

President's Report

Carpenter ~ Obviously we're entering a new chapter and we'll be looking to Providence for assistance and moving together building as strong as a team as we can.

Finance Report

Varnadoe ~ I'll give you a quick overview of the Stats first, I looked from January to May so you could get a look at what's been happening at the hospital. Our Acute Average Daily Census is up from what we budgeted, granted it's very small but it's still up. Acute Bed Days are up as well. Our Long Term Care Average Daily Census is down from 10 where we budgeted to 9.26, and our Long Term Care Bed Days are headed back up as well. Swing Bed Days are up, Medicare Swing Days are down, that's because we've had a good amount of commercial insurance patients which is very good. ER Visits are down and our Clinic visits are up, as people are going to the clinic for things that they were going into the ER for. Our Days Cash on Hand is down from what we budgeted but that is from the Medicare issues we were having. And the Charity Care is up.

Next is the Profit and Loss Statement, our Patient Services Revenue is up from what we budgeted; our Deductions and Cost Recovery are up as well. Our wages are up also. Taxes and benefits were up, but our insurance was down. Repairs and Maintenance is down. Recruitment and Relocation is up a good bit. We've hired a new Dietary Manager and DON, sometimes you just don't foresee those things coming. The Rent/Lease is up also, those are largely due to housing traveling staff. The bottom line is our Net Operating Income is \$178,772, and that is better than our budget.

Sean McCallister ~ I just want to Thank Tiffany for being here, it's great to have her on board. I just want the board to know that you'll receive good quality data like this in a consistent manner. I think it's really critical that you get this information and that you're able to peruse it each month and have a conversation about it and ask questions. You'll receive this every single month.

Joyce ~ I just wanted to comment on something from a prior page The CT Scanner, I sat in a few weeks ago with Mr. Sundby and Jan from the Murdock Trust and they are very much looking forward to proceeding with this project. Murdock is meeting with Rasmuson in November; in August Murdock will get some guarantees from Rasmuson that they would fund it as expected.

VII. ACTION ITEMS

A. Recredentialing and Privileging of Robert L. Gear III, D.O.

M/Bradford S/Joyce "I move to approve the Recredentialing and Privileging of Dr. Robert Gear."

Bradford ~ I have heard nothing but positive things throughout the community, in fact, in all of the years I've been on City Council and the Health Services Board I think that the most comments I've had from people consistently were about "where's Dr. Gear? How do we get him back here?" This is a great start to getting that done.

Bailer ~ I had a discussion with Dr. Gear while he was here, I saw him as a patient and that's a guy who wanted to be here. He understood the rainy climate and the winter and wanted to be here. He said "Oh I love it here." You weren't here yet Kristin, but we had a couple of really powerful endorsements of Dr. Gear. I would definitely give my support to that.

Joyce ~ Dr. Gear he's been there, done that and it's worked out fine. I really think it's kind of a negotiation; we certainly want a doctor who's here 100% of the time and not here for a few months and gone for a few months. So I think there needs to be certain things that we need to look for in a doctor that we do get.

Upon voice vote, Motion passes 5-0

B. Dr. Bejes, Co-Medical Director Contract

M/Joyce S/Reggiani "I move to approve the contract for Dr. Bejes; Co-Medical Director."

Upon voice vote, Motion passes 5-0

C. Resolution for updated CCMC Check Signers

M/Joyce S/Bradford "I move to pass the Resolution of the Cordova Community Health Services Board of the Cordova Community Medical Center designating the representatives authorized for signing checks, non-check payroll tax payment, and cash transfers for Cordova Community Medical Center."

Addition to approved Check Signers:

CFO, Tiffany Varnadoe

Current approved Check Signers to remain:

President, Kristin Carpenter
Vice President, E.J. Cheshier
Secretary, David Reggiani
Member, Bret Bradford
Administrator, Theresa Carte
SA Director, Stephen Sundby

M/Bailer S/Joyce “I move to amend the resolution by removing the name of the outgoing Administrator Theresa Carté.”

Upon voice vote, Amendment passes 5-0

Upon voice vote, Main Motion passes 5-0

VIII. DISCUSSION ITEMS

A. Management Contract

Carpenter ~ We sent a letter to Providence a few weeks ago with some items on there asking for updates, some of the information you all (Sean and Susan) were saying was stuff that you had gone over a little bit in February. I think that given that we are entering into this new phase, it's not to say that that stuff isn't relevant but I think we'll just continue monitoring things like the finances, electronic medical records, and physician recruitment. Those things are all things that were concerns then and they are still concerns today. We're going to be looking at moving forward so we'll just be looking for regular updates from Providence.

Joyce ~ I think within that letter we addressed several concerns and I'm looking forward to a positive response from getting feedback and updates. So I guess we'll start fresh here today and see how things proceed. We're all certainly aware of our issues, a need for a Physician; reduce our traveling nurse staff for example and things like that. Getting those things in line, we'll start fresh today.

Carpenter ~ We haven't done an official ranking as a group but I would say physician recruitment and administrator recruitment are going to be at the top of the list and then electronic medical records and staff turnover are the big priority categories that we'll be tracking over the next six months.

B. Financial Audit Review

Varnadoe ~ Do you want me to go over it, did you all get a chance to go over it, it's a lot of information.

Joyce ~ I did get a chance to go over it, it looks overall like the Audit was good. Is there anything that you would like to address?

Bradford ~ There's a lot of information in an Audit, and what I think is that it all boils down to what's on the last page.

Varnadoe ~ The Auditors found what really boils down to mistakes, they found a lot of errors as the letter suggests. Things that they had to fix and they did fix. We found the documentation that we needed and put them in the right categories, the correct year, and month. It took a lot of work to do that, and that was concerning to them. What I'm going to do from here on out is do a monthly index system to do the financials, so I balance all of the balance sheet accounts, just simply go down line by line and make adjustments monthly instead of waiting annually. One example is PERS, PERS gives money into your account and its in-kind revenue and those things weren't booked throughout and the Auditors really felt that they should be booked monthly instead of annually. That was an issue for them, that's being done now. There were some other items like that throughout. There were some other things that they asked about, like the processes

around Accounts Payable and so I'm working on fixing those processes and putting some different things in place now.

C. Compliance Program Update

A written report was provided in the packet, HSB had no questions regarding the information as presented.

IX. AUDIENCE PARTICIPATION

Darrel Olsen, 1103 Lake Avenue ~ I just want to thank you guys and thank Providence for being here. I thought I was going to just walk in and walk out in a couple of minutes. I think you guys are doing an excellent job.

David Allison, 203 Whiskey Ridge ~ The events today I think are a good start towards bringing us back out of our hole. And I hope Providence has more focus on us over the next year and I think things can straighten up pretty good. Build your team now, that's all good. I hope you don't lose sight of some of the other projects that we had on the Pending Agenda, such as getting the City Code to match with the hospitals by-laws and Committee assignments that are in City Code that aren't happening in real life. And why I thought about those was, you took the Administrator off the Check signing list tonight but either the Contract or the City Code says that the Administrator has to be one of the signers. I think that 'acting' can as well, but just so you have that covered. Thank you

X. BOARD MEMBERS COMMENTS

Joyce ~ We were talking earlier about a hiring panel for the Administrator or the full Board, my preference would be a panel of no more than three that would be involved because we're the Board it'll come back to us, we're also City Council so it'll come back to us again. So I think it would be better if we just had a panel that would go through the review process and the sort process and come up with recommendations. And once it came down to the final few we could all be involved in the interview or something.

Reggiani ~ I'd like to thank everyone for coming tonight.

Bailer ~ Thanks for your comments and Providence you've probably been hearing me and my friends are spending thousands of dollar to go to Anchorage to see a doctor, mad I'm sure you're aware of that. The other side of that is, we've had doctors here that have bought houses stayed here and I've had on several occasions my wife and I have had doctors that have called in the evening when they'd get results of the test and let us know that it was negative and you're going to be fine. They don't have to do that, they do and become a part of the community and it's so important that the community embraces them and I hope we get the right fit, I hope they enjoy this community. We look forward to seeing that done. Thank you.

Carpenter ~ Okay, thank you everybody.

XII. ADJOURNMENT –

M/Bailer S/Bradford Move to adjourn the meeting.

Carpenter declared the meeting adjourned at 6:18 pm.

Transcribed by:

Faith Wheeler-Jeppson